

Sytner Select Warranty

Insurance Product Information Document

Company: Sytner Select Warranty Administration

Product: Warranty

This insurance is provided by Sytner Select Warranty Administration, a trading name of Car Care Plan Limited a company registered in the UK. Car Care Plan Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Register number: 309268.

This document contains some important facts about Sytner Select Warranty. It is to be regarded as only a summary of cover to help assist you in making an informed purchase decision. Full terms and conditions of the policy are provided in your policy document. Please take time to read this policy document to make sure you understand the cover it provides.

What is this type of insurance?

The Sytner Select Warranty is a Mechanical Breakdown Insurance which is designed to protect you against the unexpected cost of repairs should your vehicle develop a problem.

This insurance is underwritten by Motors Insurance Company Limited which is registered in the UK. Motors Insurance Company Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Financial Services Register number: 202875.



What is insured?

- ✓ Your vehicle providing that it is ten years old or under and it has covered less than 100,000 miles at the time of warranty purchase.
- ✓ 12 months' extensive warranty cover for most mechanical and electrical components with the exception of any components listed in the 'What is not Covered' section of the policy document.
- ✓ Covers diagnostic charges up to a maximum of £75 per claim.
- ✓ Unlimited number of claims with a maximum claim liability up to the value of the vehicle at the time of purchase.
- ✓ UK and European cover.
- ✓ Car hire for up to seven days.
- ✓ This Warranty includes Sytner Select MOT Test Insurance as well as Sytner Select Assist – details are available in the Insurance Product Information Documents for Sytner Select MOT Test Insurance and Sytner Select Assist.



What is not insured?

- ✗ Any components listed within the 'What is not Covered' section of the policy document.
- ✗ The gradual reduction in operating performance (wear and tear) due to the age of the vehicle and/or the number of miles it has covered.
- ✗ Repairs, replacements or alterations not authorised by Sytner Select Warranty Administration or routine servicing or maintenance of a vehicle or repairs to vehicles which have been modified from the manufacturer's original specification.
- ✗ Any parts which have not failed but which are replaced or reported during routine servicing.
- ✗ Mechanical or electrical failure caused by faults which a qualified engineer appointed by Sytner Select Warranty Administration thinks could have reasonably existed before this warranty began.



Are there any restrictions on cover?

This warranty does not cover:

- ! Any vehicle used for hire or reward such as taxis, courier/delivery or driving school vehicles, or any commercial vehicle with a Gross Vehicle Weight (GVW) of more than 3.5 tonnes, or a vehicle used in any sort of competition, rally or racing.
- ! Any public service vehicles such as police vehicles, ambulances and military vehicles.



Where am I covered?

- ✓ Throughout the United Kingdom which includes England, Scotland, Wales and Northern Ireland;
- ✓ The Channel Islands; and
- ✓ The Isle of Man.
- ✓ Cover is also provided in the European Union or EFTA (European Free Trade Association) for up to a total of 60 days per annum.



What are my obligations?

- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.
- If you don't follow the manufacturer's service schedules, this warranty may not apply.
- **If you need to make a claim:** We recommend you take your vehicle to the Sytner dealership where it was first bought, or if you are unable to return to a Sytner dealer, take the vehicle to a VAT-registered repairer and provide them with the warranty number (found on the Policy Schedule), your vehicle registration number and the date and mileage that the component failed and ask them to contact Sytner Select Warranty Administration on 0344 573 8210. **IMPORTANT** – Repair work must not commence until the administrator has agreed the claim. Failure to comply with this requirement will affect your ability to claim under this cover.



When and how do I pay?

You can pay your premium as a one-off payment prior to the start of cover or in monthly instalments.



When does the cover start and end?

Your cover will take effect and end on the dates stated in your Policy Schedule.



How do I cancel the contract?

To cancel your policy please contact the administrator on 0344 573 8210. Cancellations made within the first 30 days of purchase receive a full refund, thereafter a pro-rata refund can be obtained subject to a cancellation fee.

Please note you will not receive a refund where you have already made a successful claim on the policy.

